

The background image shows the Sofitel London St James, a grand neoclassical building with multiple stories, columns, and arched windows, illuminated at night. In the foreground, a red double-decker bus is blurred, indicating motion. A green semi-transparent banner is overlaid on the upper left portion of the image.

| Sofitel London St James

# Corporate Social Responsibility Commitment



# SUSTAINABLE COMMITMENT



Sustainability means to consider how our actions today will affect the world of tomorrow and to balance economic decisions with an awareness and consideration for their environmental and social impact.



This document is the visible part of our commitment, a way of sharing our vision, our actions and our objectives.



Sofitel London St James' commitments are formalized in this reference document that defines the objectives, principles and roles of each member of staff and team.



In July 2023, we successfully achieved Green Key status. This is the leading standard of excellence (label) for environmental responsibility and sustainable operation in the tourism and hospitality sector.



In 2022, we eradicated all single-use plastic in our rooms. But our road does not stop there.



Green Key





**MARIE-PAULE NOWLIS**  
*General Manager*

“No matter how complex global problems may seem, we, as a business and as individuals, have a responsibility to do better. As part of the Hospitality sector, we have a duty to care for the environment and I am proud of the path we have taken at the Hotel in the past year to improve our processes.”



**TODD DEBRECENY**  
*Hotel Manager*

“World problems like global warming cannot be solved without awareness and action. I am honoured the hotel has a great team of passionate individuals working every day to make our business more sustainable.”



**ITSASO BURGOS MENIKA**  
*Assistant Executive Housekeeper*

"Sustainability is finding a balance between our social/human needs and the available natural resources. For years this topic has been put aside. If we reach a common global agreement and commitment I believe the right balance can be achieved.”



**JADWIGA LANDZWOJCZAK**  
*Wild Honey Senior Floor Manager*

"Sustainability means that the environment should be protected in such a way and to the extent that future generations will also be able to use it in the same or better way."



**MARVIN BREWSTER**  
*Purchasing Manager*

"Sustainability is the foundation of planet Earth’s preservation. We need to manage or needs and wants so the future generations can maintain our practices as well as improving them."



**VALENTIN TRANDAFIR**  
*Facilities Manager*

"Sustainability is not just about adopting the latest energy-efficient technologies. Sustainability is the responsibility of every individual every day. It is about changing our behaviour and mindset to reduce power and water consumption."



**MARTIN HORSLEY**  
*Executive Chef*

"Sustainability is becoming vital for our future and our children's future. If we don't act now, it will be too late."



**SOPHIE VAN DER MOLEN**  
*C&E Supervisor*

"Sustainability is leading a normalised life in which human consumption runs alongside and in balance with nature and the environment. The less our impact on the globe, the more it gives back."



**BETHANY HADRILL**  
*Marketing & Communications Manager*

"We all have a moral obligation to each other. Our present choices and actions have huge long-term impacts on future generations and on our planet."



**ANGELA BLOKU**  
*Talent & Culture Assistant*

Sustainability is a mindset, a way of life, and a commitment to the well-being of our planet and future generations.



**MARINE LUTZ**  
*Front Office Manager*

"Sustainability to me is a way of life driving to consume better without compromising the needs of the future generations."



**ISIS KRÜSE**  
*Sustainability Manager*

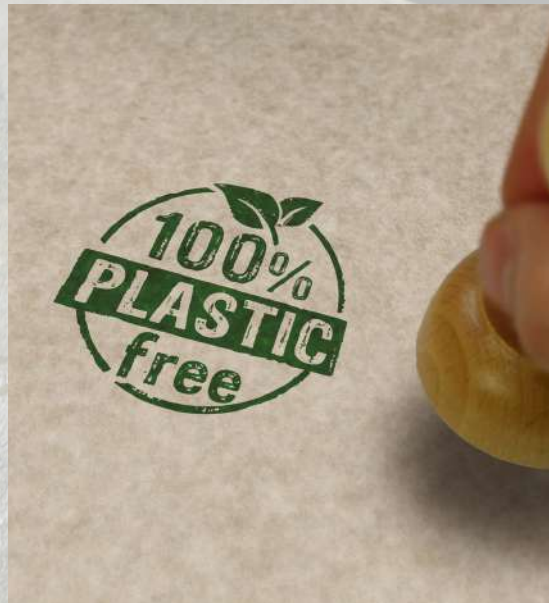
"Sustainability is about innovation, creativity, and determination. Trough these principles we can create a more sustainable way of life, in turn preserving the ecosystem for future generations."



# 1 | OUR ACTIONS: IN THE ROOMS

01

In 2022, we successfully eliminated all single-use plastic in our rooms.



02

Refillable Diptyque amenities can be found in all our rooms and suites.



03

Upon arrival, guests are given a room key made from FSC approved wood.



04

Guests will find a master switch in rooms to ensure lighting is minimised.



05

To reduce our energy and water use we change the bed sheets and towels every two days (unless requested otherwise).





## 2 | OUR ACTIONS: KITCHEN & BAR



### Action 1

Wild Honey St James restaurant has a daily changing menu that champions seasonal and locally sourced produce.



### Action 2

The Hotel has its own beehive on the roof, which supplies honey for Wild Honey's signature dishes as well as VIP amenities.



### Action 4

No plastic straws or stirrers are used in the hotel.



### Action 5

St James Bar reuse Hotel coffee grounds to make its own coffee liqueur.



### Action 6

We aim to install an ORCA system in our kitchen, which will significantly reduce our carbon emissions as food waste will be sustainably processed on site.





# 3 | OUR ACTIONS: MEETING SPACES



## Action 1

No plastic bottles.

We have installed a Brita water filter system for all Conference & Event spaces.



## Action 2

Paper made of recycled kraft paper.



## Action 3

No plastic glasses or cups.



## Action 4

We strive to use suppliers that minimise their use of single-use plastic in packaging where possible.



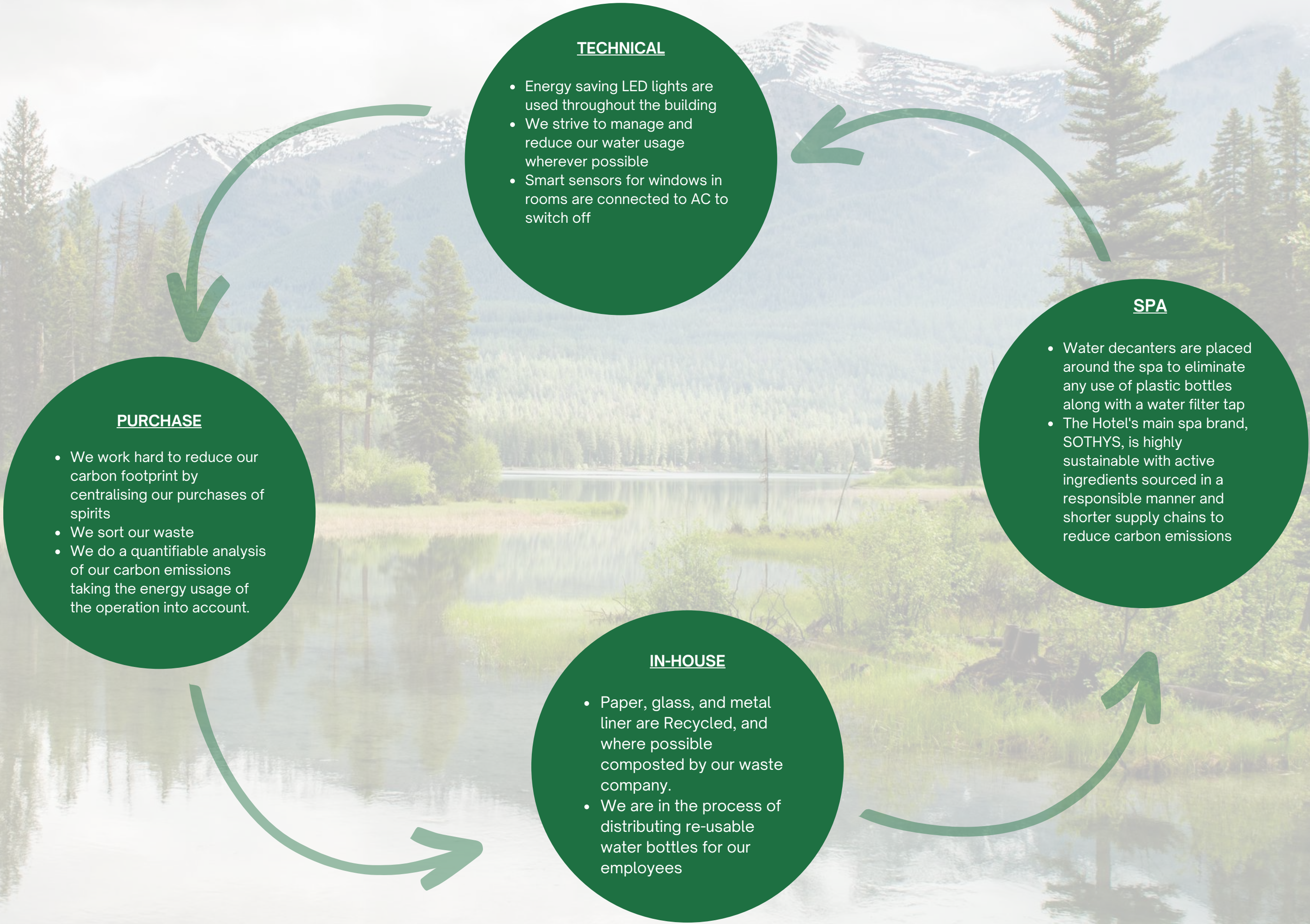
## Action 5

Coffee capsules are sent back to Nespresso and recycled.





# 4 | SPECIFIC ACTIONS





# | HORIZONS 2025

- We aim to continue our efforts to work with organic and local suppliers.
- We are working towards improving our waste management.
- In the upcoming years we will be working on reducing our energy usage in the hotel, in an effort to lower our carbon footprint.
- In the upcoming years we aim to improve the innovation in the social component of our ESG practices.
- ***We aim to reinforce our communication, both internal and external, not only to strengthen the awareness of our employees in regard to sustainability but also to pass on to our guests a clear and strong commitment towards helping resolve the increasingly concerning environmental issues.***

THIS SUSTAINABLE COMMITMENT HAS BEEN ACHIEVED BY SOFITEL LONDON ST JAMES GREEN TEAM.  
UPDATED ON 17 JULY 2023.

