

S O F I T E L

LONDON ST JAMES

SUSTAINABILITY POLICY

Sofitel London St James is a five-star luxury hotel, located in the centre of London, minutes-away from Buckingham Palace. Our hotel is committed to achieving best-practice environmental and social sustainability, aiming to get the Green Key certificate in 2023, a leading standard for excellence in the field of environmental responsibility and sustainable operation within the tourism industry.

The striking Grade II listed building, originally designed to house the headquarters of Cox and King's bank in 1923, became a flagship Sofitel in 2002. In addition to its 183 rooms, Sofitel London St James is also the home to the Rose Lounge, St James Bar, plus Michelin-starred restaurant Wild Honey St James.

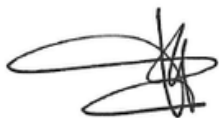
We recognized that such daily activities and operations have the potential for negative side-effects on the environment/community if not properly managed and are devoted to making a change. An appointed Sustainability Committee is responsible and engaged to enhance the hotel's sustainable practices by conducting monthly audits and target areas where there is room for improvement. In 2022, Sofitel London St James successfully eliminated all single-use plastic in our rooms.

In order to achieve our goals, special consideration is given to empowering local suppliers, and wherever possible sustainable products and services are sourced locally in accordance with the Fair-Trade principles.

Sofitel London St James presents its Sustainability commitment to all key stakeholders, including staff, guests, suppliers and contractors.

We use six sustainability pillars as a framework to set goals and monitor our progress in social inclusion, environmental sustainability, and prosperity.

Sofitel London St James is working hand-in-hand with Accor to tackle sustainability matters through the initiative Planet 21. Planet 21 is a project encouraged and guided by Accor, that focuses on the improvement of the sustainability practices of their hotels.



Marie-Paule Nowlis

General Manager Sofitel London St James & Area
General Manager Sofitel UK, January 2023

Banning single-use plastic:

- Diptyque refillable bottles
- Glass bottles in bedrooms instead of plastic
- Non-woven laundry bags changed to reusable cotton ones
- Amenities re-designed with home compostable PLA or plastic free alternatives
- Compostable tea option in the room
- Compostable coffee capsules in the room
- No liners in the bins in the rooms
- Removal of stirrers
- Replace plastic straws for paper alternative

Waste Management:

- We have ordered two ORCA food waste management systems, which will reduce the hotel's general waste by 50%.
- 4 waste streams
- 51.5 tonnes recycled
- 0 tonnes to landfill
- 102.3 tonnes CO2 saved.

Energy Efficiency:

- Renewable energy sources
- Envelope Improvement
- New Technology
- Reporting

Circularity:

- Recycling of: Paper & Card, food, glass and mixed recycling.
- Recycling with us (2022) has saved: 170 trees, 1134 litres of oil.
- Diverting waste away from landfill to energy recovery has saved: 1385 showers and 14,904kg CO2.
- Linen program in place to encourage not changing the sheets daily
- Towel program to encourage the reuse of towels

Responsible Suppliers:

- Fish & Meat: working with suppliers who have SALSA Certification.
- Cage Free-Range Eggs: UK-Lion Branded
- Working with local and small family-run business
- Work with an Oil-supplier who recycles all our used-oils.
- Our Stationary is FCS certified
- Working with local honey supplier who also takes care of our bee hives on the roof.
- Locally sourced seasonal products for our Michelin-starred restaurant Wild Honey St James

Local Community:

- Diversity and Inclusion
- Giving back to the city unfortunate groups
- Engaging in city development



Marie-Paule Nowlis

General Manager Sofitel London St James & Area
General Manager Sofitel UK, January 2023