



| Sofitel London St James

Sustainability Commitment

SUSTAINABLE COMMITMENT



Sustainability means to consider how our actions today will affect the world of tomorrow and to balance economic decisions with an awareness and consideration for their environmental and social impact.



This document is the visible part of our commitment, a way of sharing our vision, our actions and our objectives.



Sofitel London St James' commitments are formalized in this reference document that defines the objectives, principles and roles of each member of staff and team.



In 2022, we eradicated all single-use plastic in our rooms. But our road does not stop there.





MARIE-PAULE NOWLIS
General Manager

“No matter how complex global problems may seem, we, as a business and as individuals, have a responsibility to do better. As part of the Hospitality sector, we have a duty to care for the environment and I am proud of the path we have taken at the Hotel in the past year to improve our processes.”



TODD DEBRECENY
Hotel Manager

“World problems like global warming cannot be solved without awareness and action. I am honoured the hotel has a great team of passionate individuals working every day to make our business more sustainable.”



ITSASO BURGOS MENIKA
Assistant Executive Housekeeper

"Sustainability is finding a balance between our social/human needs and the available natural resources. For years this topic has been put aside. If we reach a common global agreement and commitment I believe the right balance can be achieved."



MARVIN BREWSTER
Purchasing Manager

"Sustainability is the foundation of planet Earth’s preservation. We need to manage or needs and wants so the future generations can maintain our practices as well as improving them."



VALENTIN TRANDAFIR
Chief Engineer

"Sustainability is not just about adopting the latest energy-efficient technologies. Sustainability is the responsibility of every individual every day. It is about changing our behaviour and mindset to reduce power and water consumption."



MARTIN HORSLEY
Executive Chief

"Sustainability is becoming vital for our future and our children's future. If we don't act now, it will be too late."



BETHANY HADRILL
Marketing & Communications Manager

"We all have a moral obligation to each other. Our present choices and actions have huge long-term impacts on future generations and on our planet."



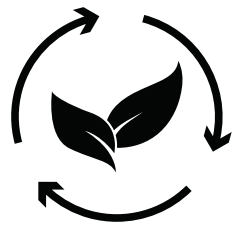
MARIE MICKELER
Marketing & Communications Coordinator

"Sustainability plays a key part in our daily lives, whether personal or professional. I choose to believe the positive impact we are working on will help create change for the years to come."



MARINE LUTZ
Front Office Manager

"Sustainability to me is a way of life driving to consume better without compromising the needs of the future generations."

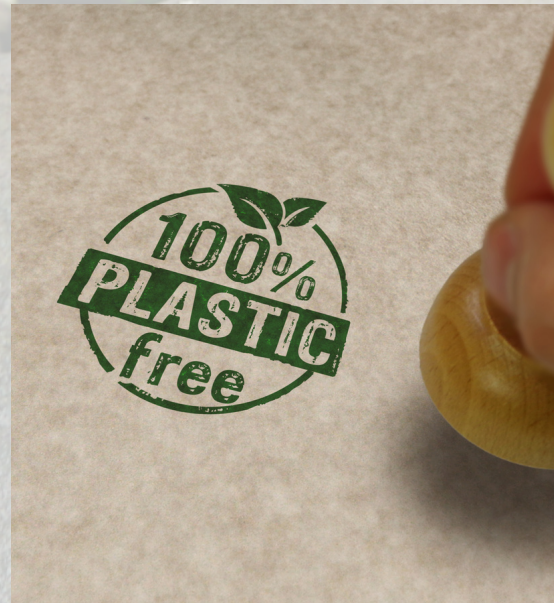


1 | OUR GREEN TEAM

1 | OUR ACTIONS: IN THE ROOMS

01

In 2022, we have eliminated all single-use plastic in our rooms.



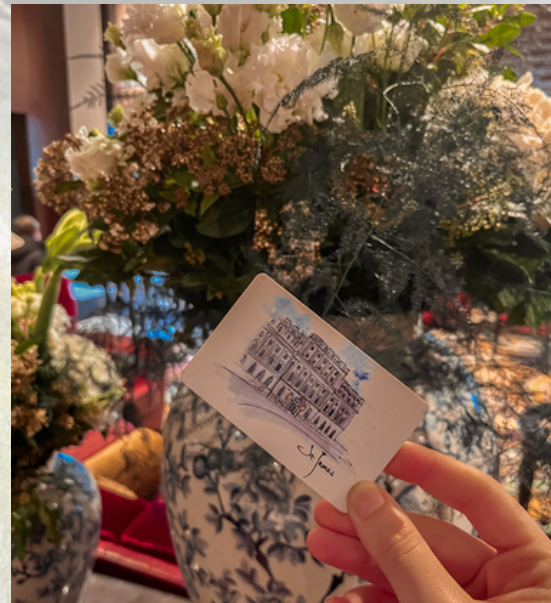
02

Refillable Diptyque amenities can be found in all our rooms and suites.



03

Upon arrival, guests will be given a room key made out of wood from sustainably managed forests.



04

Guests will find a master switch in rooms to ensure lighting is minimised.



05

Our towels and bed linen can be changed, on request.



06

Wooden pencils are provided in each room.



2 | OUR ACTIONS: KITCHEN & BAR



Action 1

Wild Honey St James restaurant has a daily changing menu that champions local and seasonal produce. All food is sourced within a 400-mile radius



Action 2

The Hotel has its own beehive on the roof, which supplies honey for Wild Honey's signature dishes as well as VIP amenities



Action 3

Elimination of individually wrapped food e.g. sugar.



Action 4

No plastic straws or stirrers



Action 5

St James Bar reuse Hotel coffee grounds to make its own coffee liqueur



Action 6

We aim to install an ORCA system in our kitchen, which will reduce food waste by 95%.



3 | OUR ACTIONS: MEETING SPACES



Action 1

No plastic bottles.

We have installed a Brita water system for all Conference & Event spaces



Action 2

Paper made of recycled kraft paper.



Action 3

No plastic glasses or cups.



Action 4

No single-use plastic from suppliers in packaging.



Action 5

Coffee capsules are sent back to Nespresso and recycled



4 | OUR MORE SPECIFIC ACTIONS



| HORIZONS 2025

- We aim to continue our efforts to work with organic and local suppliers.
- Our goal is to achieve the Green Key status in 2023. This is the leading standard of excellence (label) for environmental responsibility and sustainable operation in the tourism and hospitality sector.
- We are working towards improving our waste management.
- ***We aim to reinforce our communication, both internal and external, not only to strengthen the awareness of our employees in regard to sustainability but also to pass on our guests a clear and strong commitment towards helping resolve the increasingly concerning environmental issues.***

THIS SUSTAINABLE COMMITMENT HAS BEEN ACHIEVED BY SOFTEL LONDON ST JAMES GREEN TEAM.
UPDATED ON 6TH JANUARY 2023.

