



Sofitel London St James

Sustainability Commitment

SUSTAINABLE COMMITMENT



Sustainability means to consider how our actions today will affect the world of tomorrow and to balance economic decisions with an awareness and consideration for their environmental and social impact.



This document is the visible part of our commitment, a way of sharing our vision, our actions and our objectives.



Sofitel London St James' commitments are formalized in this reference document that defines the objectives, principles and roles of each member of staff and team.



Our primary goal for 2022 is to eradicate guest facing single-use plastic in the hotel.



1 | OUR CONCRETE ACTIONS

IN OUR ROOMS

- Refillable Diptyque amenities in all rooms and suites
- No single-use plastic found in any of our in-room amenities
- Master switch in rooms to ensure lighting is minimised
- Room keys made of wood from sustainably managed forests
- Towels and bed linen changed on request
- Wooden pencils for writing

TECHNICAL

- Heat recovery units on chillers
- LED lights throughout the building
- Smart flushing system on ground floor urinals reducing water consumption from 9l to 6l per room
- Water flow restrictors:
 - i. Overhead showers – 15Ltrs
 - ii. Hand Shower – 9ltrs
 - iii. Taps – 6ltrs
- Smart sensors for windows in room connected to AC to switch off
- BMS system throughout the building for smart control of mechanical operations
- Time zones for AHU units to switch off if not needed

KITCHEN & BAR

- Wild Honey restaurant has a daily changing menu that champions locally sourced and seasonal produce. All food is sourced within a 400-mile radius
- Beehive on the hotel roof, which supplies honey for Wild Honey signature dishes as well as VIP amenities
- Elimination of individually wrapped food e.g. sugar
- All single-use plastic sachets of condiments such as mayonnaise, tomato ketchup and mustard have been removed from the staff canteen and replaced with larger refillable bottles
- St James Bar reuse Hotel coffee grounds to make its own coffee liqueur
- No plastic straws or stirrers
- We aim to install an ORCA system in our kitchen, which will reduce food waste by 95%



2 | OUR CONCRETE ACTIONS

MARKETING & COMMUNICATION

- The hotel has a “green committee” with representatives from all departments that oversees the implementation of the environmental/sustainability initiatives
- Launched an internal newsletter promoting the hotel’s sustainability updates
- Encouraged open debate on the topic of sustainability
- Information is displayed in the staff area to promote responsible behaviour

PURCHASE

- Centralization of purchases of spirits in larger quantities: reduction of the carbon footprint of our deliveries
- Waste sorting and quantified analysis of our emissions
- We inform our suppliers about our sustainability commitments and strongly encourage suppliers to follow the same sustainability commitments as us

SPA

- Water decanters are placed around the spa to eliminate any use of plastic bottles
- A water filter tap is installed
- The Hotel's main spa brand, SOTHYS, is highly sustainable:
 - Active ingredients are sourced in a responsible manner from Sothys dedicated garden 'Le Jardin'.
 - Short component supply chains to reduce carbon emissions



3 | OUR CONCRETE ACTIONS

IN OUR MEETING ROOMS

- No plastic bottles. We have installed a Brita water system for Conference & Event spaces
- Paper made of recycled kraft paper
- No plastic glasses or cups
- Coffee capsules are sent back to Nespresso and recycled

IN-HOUSE

- Distribution of water bottles for our employees
- Recycling and disposal implemented paper glass metal liner that are compostable



| HORIZONS 2025

- Continue our efforts to work with organic and local suppliers
- Achieve Green Key status in 2023. This is the leading standard of excellence (label) for environmental responsibility and sustainable operation in the tourism sector. 120 criteria to be fulfilled and proven on the platform.
- Better management of our waste
- Strengthening the commitment and awareness of our employees
- Water bottles in rooms to be replaced with two glasses with a note encouraging guests to drink the tap water

THIS SUSTAINABLE COMMITMENT HAS BEEN ACHIEVED BY SOFITEL LONDON ST JAMES GREEN TEAM.

UPDATED ON 13TH DECEMBER 2022.



ECO-TIPS IN THE WORKPLACE

- Turn off your computer 🖥️
- Turn off the lights when you leave a room 💡
- Unplug any unused electrical appliances 🔌
- Delete unnecessary emails, avoid big attachment and use WeTransfer links instead 📧
- Digitalize a maximum of documents, avoid printing 🖨️
- Recycle cartridges and toners for ♻️
- Remember to drink from your re-usable bottles 🍷
- Turn the tap off after washing your hands. 🚰